

**Store Hours**

Monday through Friday: 8:00AM – 4:30PM. Saturday and Holiday hours: Please call for hours.

**Identification**

All renters must be 18 years old. We require a current PA driver's license in addition to a major credit card.

**Payment**

Final payment is due on or before delivery or store pick-up.

We accept cash, Visa, MasterCard, American Express, Discover, or local personal check with a valid driver's license.

**Reservations**

Reservations are recommended, especially for seasonal items. There is no cancellation charge unless a non-refundable deposit was taken or if linens had been ordered. As a courtesy, please call if you are unable to keep your reservation.

**Pricing**

Rates are priced for a single event use rental. We normally allow a 72 hour period to accommodate delivery and pick-up. Items rented for a weekend event would typically be delivered on Friday and picked up on Monday. If you require a longer rental period, please contact us for rate information. All charges are for time out whether items are used or not.

**Broken, Damaged and Missing Rental Items**

The customer is responsible for the equipment from the time of pick-up/delivery until drop-off/pick-up. We do charge for soiled, broken, missing and weather damaged items. Be sure equipment is secured when not in use and protected from the weather. Our insurance does not cover equipment when it is in your possession.

**Cleaning**

All rental items are expected to be returned clean and in original cartons. A cleaning charge will be added for items returned excessively dirty. China, glassware and flatware should be rinsed free of food. Linens should be folded, food free, and dry to prevent staining and mildew.

**Signature**

It is best to be home on the day of delivery to confirm the quantity and condition of items. If you are not home the items will be left in the driveway or previously designated area.

**Delivery**

We are happy to deliver and set-up within the local area. Please ask for rates.