

Severe Weather Guidelines

Definition:

Severe weather is defined as any storm system that may pose a threat to human life, property or general social disruption.

Prepare:

It is the customer's responsibility to make sure their guests are safe. Please prepare an emergency evacuation route before the start of your party in case of a severe weather event.

Communicate:

Elect someone to be the leader in case you have to evacuate the tent during a severe storm. Make sure the leader gives a preliminary announcement at the start of the party so all of your guests are aware of the emergency evacuation route.

**Tents are temporary structures not meant for severe weather situations. If you do not evacuate a tent during a severe weather situation you are putting yourself and your guests in great harm. We can not stress enough the importance of evacuating a tent during a severe storm. Tents are not designed to serve as shelters during such conditions.

Severe Weather Refund Policy

- 1.) If we cancel the tent before it is installed because of a severe storm the customer will be refunded in full.
- 2.) If we cancel the tent after it is installed because of a severe storm the customer is responsible to pay for the 50% non-refundable tent deposit.
- 3.) If the customer cancels the tent before it is installed the customer is responsible to pay for the 50% non-refundable tent deposit.
- 4.) If the customer cancels the tent after it is installed they are responsible for the full amount of their order.